

## Supports Services

The following organisations have appointed Welfare Advisers, who will be able to provide advice on the application process, for the Troubles Permanent Disablement Payment Scheme. Advisers may also assist with completion of the Application Form if required.

### WAVE Trauma Centre

WAVE Trauma Centre is a regional NGO that works from five centres across Northern Ireland providing a holistic range of therapeutic, welfare and support services to anyone bereaved or injured as a result of the Troubles, regardless of religious, cultural or political beliefs. WAVE has a team of specialist welfare officers for the Troubles Permanent Disabled Payment Scheme making applications for individuals and supporting them through the process.

WAVE works across N. Ireland, Ireland, GB and with clients living in other areas of the world who have been affected by the NI Troubles/ Conflict. All services delivered by WAVE are trauma informed. WAVE is an accredited service provider with the British Association of Counselling and Psychotherapy (BACP)

To access assistance with the Troubles Permanent Disabled Payment Scheme or to find out more about the range of services that are available please contact:

	Address	Telephone Number	Email Address	Website/ Social Media
WAVE	<b><u>Belfast Office</u></b>	028 90779922	<a href="mailto:adminhq@wavetrauma.org">adminhq@wavetrauma.org</a>	Website: <a href="http://www.wavetraumacentre.org.uk">www.wavetraumacentre.org.uk</a>
	<b><u>Armagh Office</u></b>	028 37511599	<a href="mailto:adminarmagh@wavetrauma.org">adminarmagh@wavetrauma.org</a>	
	<b><u>Ballymoney Office</u></b>	028 27669900	<a href="mailto:adminballymoney@wavetrauma.org">adminballymoney@wavetrauma.org</a>	
	<b><u>Derry/Londonderry Office</u></b>	028 7126 6655	<a href="mailto:adminerry@wavetrauma.org">adminerry@wavetrauma.org</a>	Facebook: <a href="https://www.facebook.com/WaveTraumaCentre/">https://www.facebook.com/WaveTraumaCentre/</a>
	<b><u>Omagh Office</u></b>	028 8225 2522	<a href="mailto:adminomagh@wavetrauma.org">adminomagh@wavetrauma.org</a>	

## Relatives for Justice (RFJ)

Relatives for Justice is a non-governmental organisation supporting persons bereaved and/or injured as a result of conflict. Providing support across the region and with offices in Belfast, Dungannon and Mid-Ulster, Relatives for Justice (RFJ) is a non-sectarian, non-judgmental organisation operating with core values of confidentiality, inclusion and equality. Offering a holistic wrap around service RFJ provides support programmes, advice, advocacy and fully accredited therapeutic services all designed to professionally support families and individuals with the impact of trauma.

	Address	Telephone Number	Email Address	Website/ Social Media
RFJ	<b><u>Ardoyne Office</u></b> 2-4 Brompton Park Belfast BT14 7LD	028 96949327	<a href="mailto:injuredscheme@relativesforjustice.com">injuredscheme@relativesforjustice.com</a>	<a href="http://www.relativesforjustice.com">www.relativesforjustice.com</a>

## The Ely Centre

The Ely Centre, a Charity established in the aftermath of 1987 Enniskillen Remembrance Day Bomb, provides multi-disciplinary support services for civilians, security force & HM Forces personnel and their families, who have experienced bereavement and injury as a result of the “Troubles” through the provision of evidenced based treatment and support services that address issues of declining physical and psychological health, social and financial difficulties which have arisen as a result of the “Troubles”

The Ely Centre currently provide support in the following areas.

- Fermanagh and Omagh District Council Area
- Armagh, Banbridge & Craigavon Council Area
- Newry and Mourne Council Area
- Mid Ulster Council Area
- Co Monaghan

	Address	Telephone Number	Email Address	Website / Social Media
ELY	<b><u>Western Office</u></b> 83 Tempo Road, Enniskillen BT74 6LD County Fermanagh	028 6632 0977	<a href="mailto:enquiriesvps@elycentre.co.uk">enquiriesvps@elycentre.co.uk</a>	<a href="http://elycentre.com">elycentre.com</a>
	<b><u>Southern Office</u></b> 2-3 Geddis Square Markethill County Armagh	028 3755 2447		
	<b><u>Upper Bann &amp; South Tyrone Office</u></b> 1 <sup>st</sup> floor Millenium Court, 5-7 William St Portadown Craigavon BT62 3NX	028 3833 3840		

## Ashton

Bridge of Hope is a project within Ashton's Health & Wellbeing Department engaging with over 30,000 people since 2001.

They deliver services from three wellbeing centres working from North Belfast – McSweeney Centre close to Carlisle Circus, Alliance Avenue, and Churchill Street.

Their mission is "To empower and promote positive change for victims and survivors through the delivery of quality health and wellbeing services". Support includes –

- Complementary Therapies;
- Life Coaching;
- Counselling and Psychological Services;
- Accredited VTCT Training;
- Personal Development courses in stress management,
- Resilience, and mindfulness
- Health and Wellbeing Caseworkers
- Troubles Permanent Disablement Pension Scheme application support

Ashton's services are person-centred and based on the theory that no single approach will suit everyone. All services are designed to help manage and reduce stress whilst encouraging the development of positive, healthy, and resilient lives.

	Address	Telephone Number	Email Address	Website/ Social Media
Ashton	Ashton Centre 5 Churchill Street Belfast BT15 2BP	028 90742255	<a href="mailto:bohension@ashtoncentre.com">bohension@ashtoncentre.com</a>	<a href="https://www.ashtoncentre.com">https://www.ashtoncentre.com</a>

### Supporting, Empowering, Fair & Focused (SEFF)

Supporting, Empowering, Fair and Focused (SEFF) provides support to innocent victims and survivors of terrorism and other 'Troubles related' criminal violence.

We have offices located in Lisnaskea- Co Fermanagh, Fivemiletown - Co Tyrone, Rathfriland - Co Down, Lisburn - Co Antrim, Newtownstewart - Co Tyrone and Richhill - Co Armagh. We also have a dedicated team who support clients in GB through a welfare officer based there, and in the Republic of Ireland through outreach services. We are open for referrals irrespective of geography, and work collaboratively with partner organisations to ensure we best meet the needs of individual victims and survivors.

SEFF provides a holistic service for victims/survivors providing services spanning, health and wellbeing, advocacy, befriending, youth/transgenerational and wider practical support services including social support interventions. We strive to facilitate and support an individual's transition from victim to survivor as part of a process of healing.

	Address	Telephone Number	Email Address	Website / Social Media
<b>SEFF – Supporting, Empowering, Fair &amp; Focused</b>	<i>NI/ROI Regionwide Service and a Great Britain support service available via a dedicated Welfare Officer based there</i> <b>Main Office:</b> 101 Main Street, Lisnaskea, Co. Fermanagh, BT92 0JD	<b>028 6772 3884</b>	<a href="mailto:welfarereferrals@seff.org.uk">welfarereferrals@seff.org.uk</a>	<b>Website:</b> <a href="http://www.seff.org.uk">www.seff.org.uk</a>  <b>Facebook:</b> SEFF Victims and Survivors <b>or</b> SEFF Lisnaskea (community)